## **Dr. LAW Wai Hung Francis** 羅偉雄博士

Honorary Doctorate in Law, MBA, MHKMC, SMMHJMC, CWPM, CEDRtr Assessor, AHKIArb, Adjunct Senior Lecturer, Dispute Resolution Expert, Mediator and Arbitrator



Dr. Francis Law is an experienced international business consultant and expert of dispute resolution. He has more than 29 years of experience in Public Administration Management, Human Resources, Conflict Management and corporate development. Dr. Law has the expertise in organizational development, competency building, leadership development, performance management and executive coaching.

Dr. Law has conducted a wide variety of mediation cases, including employment, professional liability, probates, personal injury, international trade, workplace and cross-border disputes. He is currently serving on a number of Mediator Panels: HKMC, HKMAAL, China Council for the Promotion of International Trade Mediation Center/ China Chamber of International commerce (CCPIT/CCOIC) Mediation Center, Shenzhen and Dongguan, Hong Kong Institute of Arbitrators (HKIArb), and Shenzhen Civil & Commercial Mediation Center, Thailand Arbitration Centre (THAC), Vienna International Arbitration Centre (VIAC). He was invited to be an Annexed Mediator of the People's Court of Qinghai, China. Since 2012, he has been appointed by the Secretary of Justice of Hong Kong as the member of the Steering Committee on Mediation, Accreditation Sub-committee, Regulatory Framework Sub-committee and Public Education and Publicity Sub-committee.

Dr. Law holds a Master Degree in Business Administration and has been conferred with the title of Honorary Doctorate in Law. He is the Lead Trainer and the Lead Assessor of the DR profession in Hong Kong, Macau, Thailand, Bangladesh, Shenzhen, Qinghai, Guangzhou and Beijing. He is the Adjunct Senior Lecturer of the Law School of Macau University of Science and Technology and City University of Macau. He has trained up thousands of coaches, assessors, trainers and professionals in relation to conflict resolution, negotiation and workplace mediation, including government officials, lawyers, social workers and other professionals in conjunction to Universities in Hong Kong, in the mainland and overseas. He also assists Arbitration and Mediation Institutions in Asia to set up mediation policy, design mediation training and establish the assessment and disciplinary mechanism. With the support from the Department of Justice of Hong Kong and the CCPIT, Dr. Law co-founded the Mainland - Hong Kong Joint Mediation Center (MHJMC) in 2015 which is the first diversified cross-border commercial disputes resolution platform. MHJMC aims at establishing the comprehensive and systematic training and accreditation mechanisms for the mediation professions in China and facilitates Hong Kong to well position in providing international dispute resolution services. Dr. Law is a columnist publishing articles in commercial and workplace disputes in local newspaper/magazines. Since 2016, he has been leading delegations to attend the United Nation Commission of International Trade Law Sessions and presented professional comments.

#### **PROFESSIONAL PROFILE**

President of Hong Kong Mediation Centre (HKMC) Founding Chairman of Mainland - Hong Kong Joint Mediation Center (MHJMC) Adjunct Senior Lecturer of Macau University of Science and Technology Adjunct Senior Lecturer of City University of Macau Adjunct Lecturer of Hang Seng Management College Advisor of the China Chamber of International Commerce Dongguan Chamber of Commerce Advisor of the International Post Doctor Association Mediator Assessor, Centre for Effective Dispute Resolution (CEDR), London Senior International Mediation Expert of MHJMC Panel Mediator of Thailand Arbitration Centre (THAC) Panel Mediator of Vienna International Arbitration Centre (VIAC) Accredited Mediator of Hong Kong Mediation Accreditation Association Limited (HKMAAL) Accredited Mediator of Hong Kong Mediation Centre (HKMC) Panel Mediator of Hong Kong Institute of Arbitrators (HKIArb) Panel Mediator of HKSAR Lands Tribunal (Building Management Cases Mediation Services) Panel Mediator of Land (Compulsory sale for redevelopment) Ordinance Pilot Mediation Scheme Panel Mediator of the China Council for the Promotion of International Trade (CCPIT) / China Chamber of International Commerce (CCOIC) Mediation Center Panel Mediator of the Shenzhen Civil & Commercial Mediation Center Panel Mediator of the Hong Kong-China Mediation Experts of HKMC Panel Mediator of the Dongguan Mediation Centre Panel Mediator of the China Council for the China Chamber of International Commerce (CCOIC) Shenzhen Mediation Center Expert Juror of the Shenzhen Qinghai Cooperation Zone People's Court Court Annexed Mediator the Shenzhen Qinghai Cooperation Zone People's Court Arbitrator of the Zhanjiang Court of International Arbitration Associate Member of Hong Kong Institute of Arbitrators Observer of the United Nation Commission of International Trade Law Member of Department of Justice (DoJ) Steering Committee on Mediation Member of Accreditation Sub-committee of DoJ Steering Committee on Mediation Member of Regulatory Framework Sub-committee of DoJ Steering Committee on Mediation Member of Public Education and Publicity Sub-committee of DoJ Steering Committee on Mediation Immediately Past Chairman of Asian Mediation Association (AMA) Vice-Chairman of Guangdong, Hong Kong and Macau Mediation Alliance (GHMMA) Director of Hong Kong Mediation Accreditation Association Limited (HKMAAL) Lead Assessor of Hong Kong Mediation Centre (HKMC) Member of the Joint Chinese University of Hong Kong - New Territories East Cluster Clinical **Research Ethics Committee** 

#### **MEDIATION SERVICES**

2015 - Present	Founding Chairman of the MHJMC				
2013 - Present	President of the HKMC				
2012 - Present	Director of the HKMAAL				
2013 - Present	Vice President of the GHMMA				
2015 - Present	Member of DoJ Steering Committee on Mediation				
2015 - Present	Member of Accreditation Sub-Committee of DoJ Steering Committee on				
	Mediation				
2015 - Present	Advisor of the CCOIC Dongguan Chamber of Commerce				
2015	Chairman of AMA				
2012 - 2015	Member of Regulatory Framework Sub-committee of DoJ Steering Committee on Mediation				
2013 - 2015	Member of Public Education and Publicity Sub-committee of DoJ Steering				
	Committee on Mediation				
2012 - Present	Lead Assessor of HKMAAL				
2012 - Present	Lead Trainer of HKMC				
2013 - 2014	Member of the Mediation Accreditation Committee of HKMAAL				
2013	Chairperson of the Education and Professional Training Committee of				
	НКМС				
2013 - 2014	Judge in the International ADR Mooting Competition organized by City				
	University of Hong Kong				
2012 - 2013	HKMAAL Working Group of Mediation Accreditation Committee				
2009 - Present	Trainer/Speaker in CPD Training workshops for accredited mediators in Hong				
	Kong, Mainland and Thailand.				
2009 - Present	Speaker in over 50 seminars/ talks on Mediation, Conflict management,				
	Negotiation organized by District Council, Public utilities, Government				
	Departments and Professional organizations				
2012 - 2013	Vice President of HKMC				
2012 - 2013	Chairperson of the Assessment and Accreditation Committee of HKMC				
2009 - 2013	Senior Instructor/Instructor of Certificate of Professional Mediator				
	Training and Advanced Training Course in Mediation Practice organized by the				
	Hong Kong Mediation Centre and other institutes including The Chinese				
	University, The Hong Kong Polytechnic University				
2012	Chairman of Mediation Services and Development Committee of HKMC				
2010 - 2012	Member of Membership and Continuing Professional Development Committee				
	of HKMC				
2010 - 2012	Assessor of Mediator Accreditation Examination of HKMC				
2009 - 2010	Member of the Education and Professional Training Committee and Assessment				
	and Accreditation Committee of the HKMC				

#### **MEDIATION and TRAINING EXPERIENCE**

Over 1400 hours of mediation services in Lands, Personal Injury, Professional Negligence, Employment, Financial dispute, Commercial Contract dispute, International Trade dispute, Cross-border commercial disputes, Workplace, Investment, Community and Probate disputes.

Over 1800 hours Training experience in Professional Mediator Training.

- Trained over 1000 mediators in Hong Kong, Mainland China and Asia
- Trained 100 Assessors, Coaches and Trainers in Hong Kong, Mainland China and Asian Countries,

Over 800 hours Training experience in corporate coaching, customer services, executive trainings, presentation and business negotiation.

Assisted Arbitration and Mediation Institutions in Asia in designing mediation training and teaching mediation certificate courses of different levels and training courses on mediation skills. (Including training for Workplace Mediator, Professional Mediator, International Mediator, Professional Mediation Trainer, Cross-border Mediation Trainer, Professional Mediation Trainer, etc.)

Over 500 hours Training experience in corporate coaching, customer services, executive trainings, presentation and business negotiation.

Assisted Arbitration and Mediation Institutions in Asia to set up mediation policy, design mediation training and establish the assessment and disciplinary mechanism.

## A. General Mediation Training Courses (40 hours)

# Teaching over 70 courses for local Universities and Professional organizations (2009-2017):

- St. James' Settlement
- SPEED of the Hong Kong Polytechnic University
- · School of Continuing & Professional Studies of the Chinese University of Hong Kong
- · Lingnan Institute of Further Education of Lingnan University
- The Boys' & Girls' Clubs Association of Hong Kong
- The Samaritan Befrienders Hong Kong
- Hong Kong Police Force
- Hong Kong Mediation Centre
- · Home Affairs Department Building Management and Property Management
- · Hong Kong Institute of Architects

Aug 2017	Macau City University			
July 2017	Bangladesh Arbitration Centre			
June 2017	Macau City University			
Feb 2017	Thailand Arbitration Centre			
Oct 2016	Supreme Court of PRC			
Aug 2016	Thailand Arbitration Centre			
Nov 2015	Guangdong, Hong Kong and Macao Mediation Alliance			
Jan 2015	Thailand Arbitration Centre			

#### Teaching the course for organizations in Mainland China and overseas:

## B. <u>Tailor-made General Mediation Training Course for Schools, Professional organizations and</u> public organizations and Master degree course

2017	GuangXin Solicitor Frim			
2017	Thailand Arbitration Centre			
2017	Liaison officers and Senior Liaison officers of Home Affairs Department			
2016	Master of International Arbitration of Macau University of Science and			
	Technology			
2011 - 2016	Hospital Authority assigns Medical officers and senior administrative staff to attend mediation Training Courses			
Dec 2014	Liaison officers and Senior Liaison officers of Home Affairs			
	Department			
2013	Administrative staff and social workers of The Samaritan			
	Befrienders Hong Kong			
2013	Inspectors and Rank & File officers of Hong Kong Police Force			
2013	Administrative staff and social workers of The Hong Kong			
	Federations of Youths Group			
2012	Inspectors and Rank & File officers of Hong Kong Police Force			

## **TRAINING EXPERIENCE FOR Professionals**

June 2017	Certificate Training course for Workplace Mediators				
April 2017	International Mediator Training Course for HKMAAL Accredited				
	Mediators				
March 2017	Certificated Training Course for International Mediation Trainer and				
	Workplace Mediator Trainer				
Nov 2016	Certificated Training Course for International Mediation Coach in				
	Guangzhou				
Oct 2016	International Mediator Training Course for HKMAAL Accredited				

Aug 2016	Mediators				
April 2016	Certificated Training Course for International Mediation Assessor				
Apr 2015	Certificated Training Course for International Mediation Coach				
Feb 2014	Training workshop for student union representatives and academic staffs				
	for resolving disputes in school and with their families.				
Feb 2014	Certificate Training course for Mediation Coach				
Nov 2013	HKMAAL Assessor Training Workshop				
Aug 2013	Training workshop for academic staff of Lingnan University in resolving				
	the disputes in school.				
June 2013	HKMAAL Assessor Training Workshop				
April 2013	HKMAAL Assessor Training workshop				
January 2013	Certificate Training course for Mediation Assessor				
August 2012	Certificate Training course for Mediation Coaches				
Sept 2011	Certificate Training Course for mediation Coaches				

## **OTHER TRAINING EXPERIENCE**

Feb 2017	One-day Training course on Mediation for HAD District liaison officers			
Dec 2016	One-day Training course on Mediation for the Gleneagles Hong Kong			
	Hospital			
August 2016	One-day Training course on Mediation for HAD District liaison officers			
Nov 2015	Advance mediation skills workshop for the social workers of the			
	Samaritan Befrienders Hong Kong			
Sept 2014	One-day Training course for the social workers, administrate staff and			
	managers of the New Life Psychiatric Rehabilitation Association for			
	resolving the disputes in the association and with their clients.			

## TALKS AND SEMINARS

July 2017	Revolving Construction Disputes – Intitute of Contruction Management Association of China		
June 2017	Resolving Finance and commercial Disputes – Institute of Finance Disputes China		
June 2017	DoJ Mediation First Conference – Resolving Cross-border Commercial Disputes		
June 2017	Mediation for building management disputes for the Institute of Housing Managers		
May 2017	Development of International Mediation for University of Xiatan		
April 2017	Collaboration in Law Services in Greater China		
Sept 2016	4th Asian Mediation Association Mediation Conference-" Global Development of Mediation		
	and the position of Hong Kong as the dispute center in Pacific Asia		
August 2016	Introduction to International Mediation in Hong Kong, China and overseas for the Shantou		
	University		
June 2016	JMHO SME Conference – "Resolving commercial disputes and		
June 2010			
	handling Customer Complaints by Mediation"		

May 2016	Hong Kong Department of Justice Mediation Week Conference "Resolving Cross-border Commercial Disputes		
April 2016	Talk to Hong Kong Chinese General Chamber of Commerce "Development of Mediation in the Mainland and Hong Kong"		
Mar 2016	Mediation Practice Forum "Resolving commercial Disputes SME"		
Mar 2016	2 <sup>nd</sup> Shanghai-Hong Kong Mediation Conference		
Jan 2016	International Mediation provides the opportunities to the Business corporations and Lawyers in Shenzhen		
Nov 2015	Opportunities for the Chinese Cooperates and Mediators in the "One Belt and One Road" plan.		
Nov 2015	Legal Forum for China, Taiwan, Hong Kong and Macau.		
Oct 2015	International Mediation provides the opportunities to the Business corporations and Lawyers in Dongguan		
Oct 2015	Application of mediation in Building management for the Wong Tai Sin District Office.		
Oct 2015	Application of mediation skills in hotline services for the Samaritan Befrienders Hong Kong		
Sep 2015	Advanced Mediation Skills training for mediators and Arbitrators organized by Joint Mediation Helpline office		
Jun 2015	Cross-border Commercial Disputes Resolution and Mediation Conference organized by Guangdong, Hong Kong and Macau Mediation Alliance & Joint Mediation Helpline Office		
Mar & May 2015	Talk and seminar for District Liaison officers, Chief Liaison officers and mediators of the Home Affairs Department		
Feb 2015	Talk and seminar for Permanent Secretary of Home Affairs Bureau, Director and Assistant Director of Home Affairs Department, Law officer(Civil) of Department of Justice and Staff of Home Affairs Department		
Oct 2014	Cross-border Commercial Disputes Resolution and Corporation Conference organized by Shenzhen Mediation Center		
Oct 2014	Talk on Mediation Development in Hong Kong and Shanghai organized by Department of Justice and Joint Mediation Helpline Office		
Apr 2014	3rd Asian Mediation Conference (Two-day conference) organized by Asian Mediation Association		

May 2014	Mediation First Conference 2014 organized by Department of Justice
Aug 2013	Talk and Seminar for District Councilor, staff and OC representatives of Eastern District Council
Apr 2013	Mediation seminar for The University of Hong Kong
Oct 2012	Talk and Seminar for District Councilor, staff and OC representatives of Shartin District Council
Oct 2011	Talk and Seminar for District Councilor, staff and OC representatives of Wan Chai District Council
Sep 2011	Talk and Seminar For District Councilor, staff and OC representatives of Tsuen Wan District Council
Jun 2010	Mediation and applications in the community for Kwun Tong District Council

## **ACADEMIC QUALIFICATIONS**

2016-2017	Master of Law (LLM)
2005	Master of Business Administration (University of Leicester, UK)

## Awards

2017	Honorary Doctorate	in Law conferred	d by SABI Un	iversity, France.

## **PUBLICATION**

Participated author, Mediation & Dispute Resolution Handbook

Participated author, Mediation Conference "Mediate First for a Win-Win Solution" journal

News Magazine of India International ADR Association March and April 2016 "Hong Kong well positioned in providing cross-boundary dispute resolution services"

Participated author, Mediation & Dispute Resolution Handbook

Talent Management Summer 2016 "Conflict Resolution in the Workplace"

Talent Management Spring 2017 "Tips for resolving Workplace Conflict"

Asian Mediation Association Conference "Global Development of On-line Mediation"

The collaboration of legal professionals among the Four Places of China Conference "The International Disputes Resolution Platform of Hong Kong fosters collaborations of the legal professional and brings new opportunities.

General Mediation Training Handbook

Professional Mediator Conversion Training Handbook

International Mediation Coach Training Handbook International Mediation Assessor Training Handbook Training course for Mediation Trainer Handbook Hong Kong Professional Mediation Training Handbook China Professional Mediation Training Handbook Thailand Professional Mediation Training Handbook Macau Professional Mediation Training Handbook International Mediation Coaches Professional Training Handbook International Mediation Assessment Professional Training Handbook International Mediation Trainers Professional Training Handbook Articles relating to disputes resolution and workplace mediation in the Job-market magazine

- Focus on the real needs of the parties Part I
- Focus on the real needs of the parties Part II
- Mediate Beyond the Peace Makers
- · Hong Kong is an International Dispute Resolution Center
- Hong Kong's legal hub brings new opportunities to professionals and business in Hong Kong
- The Development Prospects of Mediation Profession Part I
- The Development Prospects of Mediation Profession Part II
- The Development Prospects of Mediation Profession Part III
- Lessons from the UA incident Part I
- · Lessons from the UA incident Part I
- Hong Kong's international disputes Resolution platform has strengthened the Super Connector Role of Hong Kong
- · Becoming a Master in resolving Workplace Conflicts Part I
- · Becoming a Master in resolving Workplace Conflicts Part II
- Becoming a Master in resolving Workplace Conflicts Part III
- An Invitation to jointly develop the Global Platform of International Dispute Resolution

## LANGUAGE

Fluent in Cantonese, English and Putonghua